The Office of Equal Opportunity and Compliance

UNIVERSITY OF ARKANSAS

Quick Reference Guide: EO Considerations with Applicant Assessment

Purpose: This quick reference guide will outline the process for assessing applicants and successfully transitioning them through PeopleAdmin 7 for an interview request.

- 1. Login to PeopleAdmin 7 as an Applicant Reviewer.
- 2. Select the posting that is ready for Applicant Assessment (applicants have applied).
- 3. The screening process begins with a review of the application materials submitted by applicants in response to the qualifications (minimum, preferred, KSAs), as listed on the job posting. The department or search committee is responsible for selecting candidates for interview who meet all the minimum requirements and are most qualified to fill the vacancy based on the advertised qualifications.
- 4. The department/search committee should agree upon how the assessment will be completed. What tools will you utilize for assessment (department assessment sheets, rubric, OEOC evaluative criteria worksheet, etc.)
 - APPLICANT ASSESSMENT TOOL: To assist in the review process, OEOC has created an Applicant Evaluative Criteria Worksheet that allows departments/search committees to list each applicant, qualifications (including Arkansas Veterans Preference), and have the qualifications quantified into an overall total to easily identify the most qualified applicants. In the event that is it necessary, there are also areas for justifications/comments for the department to articulate any further reasoning that went into identifying the top applicants. Utilizing this assessment tool will help to eliminate unconscious biases and create a consistent and fair review of the applicants.
 - ASSESSING ARKANSAS VETERANS PREFERENCE: In compliance with Ark. Code Ann. §§ <u>21-</u> <u>3-302</u> and <u>303</u> of the State Veteran's Preference Law and <u>OPM Policy No. 30.20</u>, the university gives preference in appointment and employment for certain qualified veterans, their spouses, or the surviving spouse of a deceased qualified veteran.
 - *i.* Departments are able to see which applicants have identified or provided the requested Proof of Veteran or Spouse of Veteran Status, by either reviewing the provided proof of veteran status document or by reviewing the following fields that are on the saved search:

Arkansas Veterans Preference (AVP) - 5 points added to	Arkansas Veterans Preference (AVP) - 10 points added to
added to	added to
scoring	scoring

BEST PRACTICES: For information regarding best practices and common errors when assessing applicants, please review the OEOC website: Evaluating Applicant Credentials UNIVERSITY O

- 5. Once all applicants have been properly assessed, the department/search committee should identify if pre-interview screenings are necessary. If deemed necessary, the department/search committee may conduct the pre-interview screenings before approval from HR & OEOC.
 - Note: The pre-interview cannot be the only interview conducted. There must be a secondary "final" interview and that interview must be reviewed by HR & OEOC before proceeding. In the event that there has to be additional "final" interviews, those must be reviewed by HR & OEOC before proceeding.
- 6. Once all screenings and assessments have been conducted, the department/search committee should come to a consensus in regard to how each applicant will be rated, the status, and reason code.
 - Note: All assessment documents or the aggregate of the assessment documents is required to be kept in the search file or uploaded to PeopleAdmin7 and retained for a minimum of three (3) years.

Transitioning Applicants through PeopleAdmin 7

- 1. Utilizing the applicant assessment document, the identified individual who will be inputting the information into PeopleAdmin 7 will first begin by rating the applicant(s).
- 2. Rate the Applicant with the appropriate reason. Select the appropriate applicant by clicking on their name, then hover over the **Take Action on Job Application** (orange button on the right hand side of the screen), and choose **Rate Applicant**. The following options are available:

Please select
Please select
A - Met all minimum and preferred qualifications
B - Met all minimum and some preferred qualifications
C - Met all minimum but no preferred qualifications
Applicant does not appear to meet minimum qualifications - submit to HR for review

REVIEW FOR MINIMUM QUALIFICATIONS: Departments should review applicants, who pass the initial screening questions, for minimum qualifications. If an applicant in a Classified or Non-Classified posting does not appear to meet the minimum qualifications, choose the rating Applicant does not appear to meet minimum qualifications - submit to HR for review. If HR confirms that the applicant does not meet the minimum qualifications, HR will update the status of the applicant to HR determined does not meet minimum qualifications and an email will be generated to the applicant. If HR sees that minimum qualifications are met, the department will be contacted and the applicant status will be changed back to Under Review by Department. A new rating will need to be selected.

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3. After the applicant is rated, the applicant status will need to be updated to reflect an appropriate status along with an appropriate selection reason. If Pre-Screening Interviews are going to be conducted, choose **Selected for Pre-Screening Interview**, and begin the process. See **Table 1** for status and selection reason options. If Pre-Screening interviews will not be conducted, move on to **Table 2**.

Status for applicants that have been pre- screened	Status for applicants with no pre-screening
Selected for Final Interview	Selected for Final Interview
Second Tier	Second Tier
Pre-Interview Screened, Not Selected for Final	Not Selected for Final Interview
Interview	
Pre-Interview Screened, No Further Consideration	No Further Consideration
Previously Interviewed, No Further Consideration	Previously Interviewed, No Further
	Consideration

Table 1: Status for applicants that have been	pre-screened
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Status	Selection Reason: Rationale for Selection Reason
Selected for Final Interview	No Selection Reason Required: <i>These candidates will be extended</i> <i>the opportunity for final interview, of which approval must be</i> <i>granted before final interviews are conducted.</i>
Second Tier	No Selection Reason Required: <i>Choose this option for applicants that would be the 'second choice' if a viable candidate for interview is not identified in the initial interview request.</i>
Pre-Interview Screened, Not Selected for Final Interview (email at filled) <i>Applicants at this stage can</i> <i>potentially be contacted for</i> <i>interview, if a viable</i> <i>candidate is not found with</i> <i>the initial request for</i> <i>interview or with the request</i> <i>to interview the second tier</i> <i>applicants.</i>	 Did not meet all preferred qualifications: <i>Please review ALL the preferred qualifications to ensure the applicant does not meet this requirement.</i> Applicant Withdrew: <i>If an applicant withdrew, documentation must be kept noting the time/date in which the application was withdrawn.</i> Frequent job changes: <i>Departments/Hiring Officials should review the reason for leaving a position before selecting Frequent Job Changes.</i> Certifications/education less relevant than candidate(s) selected for final interview Experience not applicable to the position: <i>Please note that this should ONLY be used if experience is not a minimum qualification.</i> Experience less relevant than candidate(s) selected for final interview Unfavorable references/work history Weak communication skills (written and/or oral) Ineffective Interview

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	Desition wetheins filled		
	Position not being filled		
Due Internieur Concerned No.	Not available for Pre-Interview		
Pre-Interview Screened, No Further Consideration	Did not complete required process		
	• Frequent job changes: <i>Departments/Hiring Officials should</i>		
(email during review process)	review the reason for leaving a position before selecting		
	Frequent Job Changes		
Once interview approval has	• Experience not applicable to position: <i>Please note that this should</i>		
been granted for the	ONLY be used if experience is not a minimum qualification.		
candidates, applicants with	 Unfavorable references/work history 		
this rating will no longer be	 Weak communication skills (written and/or oral) 		
available for the department	 Position not being filled 		
to request for interview, even	• Applicant Withdrew: <i>If an applicant withdrew, documentation</i>		
if all other applicants have	must be kept noting the time/date in which the application was		
been interviewed. OEOC will	withdrawn.		
contact the department to	Ineffective Interview		
ensure that this is the	• Not available for Pre-Interview: This status can be used for		
desired status before	applicants who do not respond to the request for pre-interview		
approval is given. Applicants	screening		
will be notified via email.	• Experience less relevant than candidate(s) selected for final		
	interview		
Previously Interviewed, No	• Did not meet all preferred qualifications: <i>Please review ALL the</i>		
Further Consideration	preferred qualifications to ensure the applicant does not meet		
	this requirement.		
	• Applicant Withdrew: <i>If an applicant withdrew, documentation</i>		
	must be kept noting the time/date in which the application was		
	withdrawn.		
	• Frequent job changes: Departments/Hiring Officials should		
	review the reason for leaving a position before selecting		
	Frequent Job Changes.		
	• Certifications/education less relevant than candidate(s) selected for		
	final interview		
	• Experience not applicable to the position: <i>Please note that this</i>		
	should ONLY be used if experience is not a minimum		
	qualification.		
	• Experience less relevant than candidate(s) selected for final		
	interview		
	Unfavorable references/work history		
	• Weak communication skills (written and/or oral)		
	Ineffective Interview		
	 Position not being filled 		
	 Not available for Pre-Interview 		
	Hiring Proposal Canceled – Offer Declined Selected for him for other position within the university		
	 Selected for hire for other position within the university 		

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Table 2: Status for applicants with no	pre-screening
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Selection Reason: Rationale for Selection Reason
No Selection Reason Required: These candidates will be extended the
opportunity for final interview, of which approval must be granted
before final interview are conducted.
No Selection Reason Required: <i>Choose this option for applicants that</i>
would be the 'second choice' if a viable candidate for interview is not
identified in the initial interview request.
• Did not meet the preferred qualifications: <i>Please review ALL the</i>
preferred qualifications to ensure the applicant does not meet this requirement.
• Applicant Withdrew: <i>If an applicant withdrew, documentation must</i>
be kept noting the time/date in which the application was withdrawn.
• Frequent job changes: <i>Departments/Hiring Officials should review the</i>
reason for leaving a position before selecting Frequent Job Changes.
 Certifications/education less relevant than candidate(s) selected for final interview
• Experience not applicable to the position: <i>Please note that this should</i>
ONLY be used if experience is not a minimum qualification.
• Experience less relevant than candidate(s) selected for final interview
Unfavorable references/work history
Weak communication skills (written and/or oral)
Ineffective Interview
Position not being filled
 Did not complete required process
• Frequent job changes: <i>Departments/Hiring Officials should review the</i>
reason for leaving a position before selecting Frequent Job Changes.
• Experience not applicable to position: <i>Please note that this should</i>
ONLY be used if experience is not a minimum qualification.
 Unfavorable references/work history
 Weak communication skills (written and/or oral)
 Position not being filled

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notified via email.	
Previously Interviewed, No Further Consideration	• Did not meet all preferred qualifications: <i>Please review ALL the preferred qualifications to ensure the applicant does not meet this requirement.</i>
	• Applicant Withdrew: <i>If an applicant withdrew, documentation must be kept noting the time/date in which the application was withdrawn.</i>
	 Frequent job changes: <i>Departments/Hiring Officials should review the reason for leaving a position before selecting Frequent Job Changes.</i> Certifications/education less relevant than candidate(s) selected for final
	interview
	• Experience not applicable to the position: <i>Please note that this should</i> <i>ONLY be used if experience is not a minimum qualification.</i>
	• Experience less relevant than candidate(s) selected for final interview
	 Unfavorable references/work history
	 Weak communication skills (written and/or oral)
	Ineffective Interview
	Position not being filled
	Not available for Pre-Interview
	Hiring Proposal Canceled – Offer Declined
	 Selected for hire for other position within the university

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Table 3: Status for applicants after Final Interview

Status	Selection Reason: Rationale for Selection Reason
Approved for Interview, Not Hired	 Did not meet the preferred qualifications: <i>Please review ALL the preferred qualifications to ensure the applicant does not meet this requirement.</i> Applicant Withdrew: <i>If an applicant withdrew, documentation must be kept noting the time/date in which the application was withdrawn.</i> Frequent job changes: <i>Departments/Hiring Officials should review the reason for leaving a position before selecting Frequent Job Changes.</i> Certifications/education less relevant than candidate(s) selected for final interview Experience not applicable to the position: <i>Please note that this should ONLY be used if experience is not a minimum qualification.</i> Experience less relevant than candidate(s) selected for final interview Unfavorable references/work history Weak communication skills (written and/or oral) Ineffective Interview Position not being filled Not Available for Interview Hiring Proposal Canceled – Offer Declined Selected for hire for other position within the university

- 1. Departments/Search Committees are able to upload their applicant assessment documents to PeopleAdmin 7 prior to submitting the pool for interview review.
 - > While under the Applicant Reviewer role click Edit next to the name of the job posting

Posting: Administrative Specialist III (Classified)



Click Posting Documents

Editing Posting
Position Details
Recruitment Plan
Posting Documents
Qualifying Groups
Supplemental Questions
Documents Needed to Apply
Suest User
Search Committee
Evaluative Criteria
Summary

Last updated 10/20/2016



Scroll down the listing of documents types to upload until you reach
 Evaluative/Screening Documentation and click Action to upload the requisite document

Evaluative/Screening Documentation	Actions 🗸
Departmental Evaluative Tools (screening questions, summaries, rubric, spreadsheets, etc.)	Actions 🗸
Additional Departmental Evaluative Tools	Actions 🗸
Labor Market Test Announcements	Actions 🗸
Announcement 1 (required external job posting in Dept. #1)	Actions 🗸
Announcement 2 (required external job posting in Dept. #2)	Actions 🗸
Sunday Ad Week 1 (Ad from Sunday paper week 1)	Actions 🗸
Sunday Ad Week 2 (Ad from Sunday paper week 2)	Actions 🗸
Labor Market Test - Job Guide Ad	Actions 🗸

Once the upload is completed, click Save (at the top or bottom of the page) and then either click Next until you get back to the posting summary or click Summary in the menu option to the left.